Old Warranty

This warranty applies to all fixtures purchased before July 1st, 2017.

Sterling Lighting fixtures have a lifetime warranty. This warranty covers all parts and components, with the exception of the lamp. The fixtures have a living finish and are intended to change color or patina over time.

Sterling Lighting warrants its products against defects in material and workmanship. Without charge, Sterling Lighting will either repair or replace the fixture. Sterling Lighting reserves the right to decide between repair or replacement of any properly installed Sterling Lighting product which fails under normal operating conditions and has no undergone abuse beyond normal wear and tear.

This warranty does not cover damage due to acts of nature such as lightning strikes, tornadoes, hurricanes, and floods. It covers only equipment manufactured or sold by Sterling Lighting. It does not apply to any equipment of another manufacturer that may have been used in conjunction with Sterling Lighting equipment.

Sterling Lighting integrated LEDs come with a 5-year warranty. Sterling Lighting LED bulbs come with a 2-year warranty when used in a Sterling Lighting fixture.

A Returned Goods Authorization (RGA) must be issued by Sterling Lighting prior to the return of any product.

Field Repairs Recommended:

All Sterling Lighting products are designed to be field repairable by a qualified installed. Sterling Lighting will provide component parts for field repairs as a significant cost and labor saving can be realized by the installer. All warranted components, as stated in the above warranty, which are installed in the field, will be honored.

Drop-in Bulb Warranty

All Sterling Lighting Drop in lamps sold between 2008 and 2014 are now out of warranty.